

# Service & Maintenance schemes.



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# Why should an alarm system be maintained ?

**1**

It's a requirement of NSI codes of practice that all systems be maintained.

**2**

Provides a yearly check that the system is fully operational.

**3**

Provides "peace of mind" that the system is operational and working correctly.

**4**

Preventive maintenance checks show up potential problems before they happen.

**5**

Avoids false alarms, which are a nuisance and against the "Noise Pollution Act".

**6**

Maintained systems are given priority over non-maintained systems for repairs.

**7**

Maintained systems are easier to upgrade and upgrades are therefore cheaper.

**8**

Insurance companies often offer discounts on premiums for maintained systems.

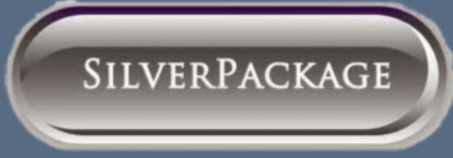


BRONZE PACKAGE

**£6 Monthly \*\***

*What's included ?*

1. One service visit per year.  
Mon - Fri  
**AM** (9.00 to 12.30)  
**PM** (1.00 to 5.00)
2. Replacement of control panel battery  
when necessary.



SILVERPACKAGE

**£9 Monthly \*\***

*What's included ?*

1. One Service visit per year.  
Mon - Fri  
**AM** (9.00 to 12.30)  
**PM** (1.00 to 5.00)
2. Replacement of control panel battery  
when necessary.
3. 24 hr call out service\*
4. Repair of systems through “wear and tear”  
including parts and labour.

**\* Excludes call outs due to acts of god,  
break-ins, customer error and force majeure.**



## GOLD PACKAGE

**£15 Monthly \*\***

*What's included ?*

1. One service visit per year.  
Mon - Fri  
**AM** (9.00 to 12.30)  
**PM** (1.00 to 5.00)
2. Replacement of control panel battery  
when necessary.
3. 24 hr call out service.
4. Fully comprehensive repair/replacement of  
systems including all  
parts and labour when damaged or  
non-functional.

**\*\*These charges are plus vat and based upon  
an audible wired system with up to 8 zones.  
Larger systems will be charged at  
a higher rate in relation to their size  
and designs such as  
speech diallers & wireless equipment.**

## Notes

For the takeover of a non-taybell system this would be subject to an initial inspection and any recommendations which may result prior to commencing any of the service plans.

**Bronze & Silver schemes are not designed to be fully inclusive and exact contract wording should be read.**

**Gold is designed to provide as much cover as is possible for all eventualities.**

**All schemes are payable on a monthly basis by direct debit.**

The 1<sup>st</sup> service call will normally be arranged by appointment no later than 8 weeks from commencement of the contract.

Service visits will then be arranged on a 12 monthly basis.

# taybell

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